Notice of Privacy Practices



for North Shore Federal Credit Union Members

| FACTS | WHAT DOES NORTH SHORE FEDERAL CREDIT UNION DO WITH YOUR PERSONAL INFORMATION? | | |
|--|--|--|---------------------------------|
| Who? | North Shore Federal Credit Union (NSFCU) is providing this notice. | | |
| Why? | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do. | | |
| What? | The types of personal information we collect and share depend on the product or service you have with us. This information can include: Social Security number, address, account balances, payment history, credit scores and credit history. | | |
| How? | All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons North Shore Federal Credit Union chooses to share; and whether you can limit this sharing. | | |
| Reasons we can share | your personal information | Does NSFCU share? | Can you limit this sharing? |
| For our everyday business purposes - such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | | Yes | No |
| For our marketing purposes - to offer our products and services to you | | Yes | No |
| For joint marketing with other financial companies | | No | We don't share |
| For our affiliates' everyday business purposes - information about your transactions and experiences | | No | We don't share |
| For our affiliates' everyday business purposes - information about your creditworthiness | | No | We don't share |
| For nonaffiliates to market to you - see back for definition of nonaffiliate | | Yes | Yes |
| | Call your local branch: | Toll Free 800.450.0709 | |
| | , | Duluth 218.522.8310 | Two Harbors 218.834.3836 |
| | | Silver Bay 218.226.4401 | Lutsen 218.663.7665 |
| To limit our sharing | | Grand Marais 218.387.1312 | Grand Portage 218.475.2403 |
| | Please note: If you are a new mem we sent this notice. When you are described in this notice. However, | no longer our member, we contin | ue to share your information as |
| What we do | | | |
| How does NSFCU protect my personal information? | | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. | |
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We collect your personal information, for example, when you open an account, apply for a loan, make deposits/withdrawals, make a wire transfer, provide or How does NSFCU collect my personal information? show your driver's license or government-issued ID. We also collect your personal information from others, such as credit bureaus, affiliates, or other companies. Federal law gives you the right to limit only: sharing for affiliates' everyday business purposes - information about your creditworthiness; affiliates from using your information to market to you; and sharing for nonaffiliates to market Why can't I limit all sharing? to you. State laws and individual companies may give you additional rights to limit sharing as well. What happens when I limit sharing for an account I The primary account owner is the only person who can limit sharing and those hold jointly with someone else? choices apply to everyone on the account. Definitions Companies related by common ownership or control. They can be financial and Affiliates nonfinancial companies. Companies not related by common ownership or control. They can be financial Nonaffliates and nonfinancial companies. NSFCU currently utilizes TruStage/MEMBER Financial Services from CUNA for insurance and other financial products. A formal agreement between nonaffiliated financial companies that together Joint Marketing market products or services to you. **Questions?** Call your local branch at the numbers listed on Page 1